

# TERMS AND CONDITIONS

## ORDERING

Orders may be placed by phone, fax or E-mail. Please use catalog numbers and quantities so we may serve you in an efficient manner. All orders must have complete shipping address, phone numbers, and payment method. Orders will be processed as quickly as possible. Orders will be accepted Monday thru Friday 9:00 a.m. to 4:00 p.m. central standard time. When sending packages to Goodwin Performance for performance work, all packages must be accompanied by a note clearly explaining the service requested and include customer name and phone number.

## RUSH ORDERS

All rush orders must be CALLED in before 1:00 p.m. CST. Rush orders received and shipped after 1:00 p.m. will be subject to an additional \$10.00 rush handling fee.

## PAYMENT

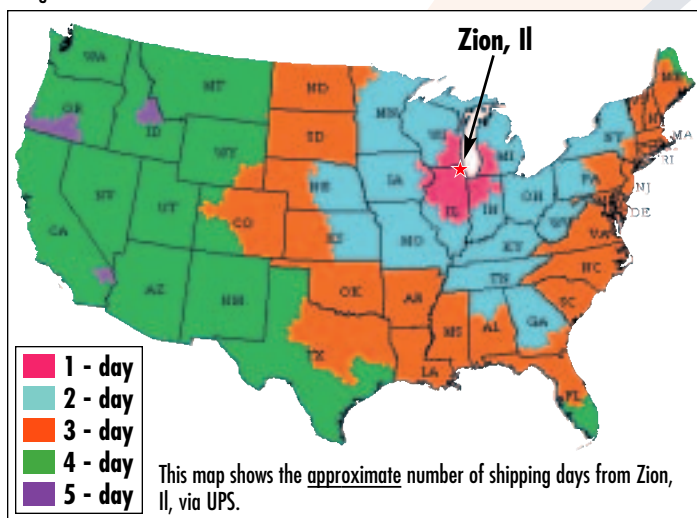
We accept Visa, Mastercard, Discover, or American Express. Pre-payment is accepted, but please call for shipping and handling charge. COD shipments are accepted with a Cashiers Check/Money Order ONLY. No Personal checks. All COD shipments require a \$7.50 add'l. UPS charge.

## PRICING

Prices for products and services are in U.S. funds and effective August 2004. We will strive to keep the pricing the same, however; should cost in materials rise or a mis-print occur, we reserve the right to change pricing without notice. Please verify prices with your sales person when ordering. \*Sales Tax: Illinois residents will be charged per rate demanded by state and local authorities. Actual dealer prices may vary due to freight and handling charges.

## FREIGHT

All orders are shipped by UPS ground, unless otherwise specified by the customer. Next Day Air, 2nd Day Air, and 3 Day Select are available upon request. All orders will be charged a \$2.50 handling charge plus shipping costs. For orders shipped U.S. Postal Service, a \$10.00 handling charge will be added.



## RETURNS

Returns are for exchange or in store credit ONLY. Please contact us for authorization and authorization number before returning any merchandise. All returns are subject to a 20% restocking fee at our discretion. All returns must be made within 30 days of original invoice date. In the event that the wrong parts were shipped, we will allow credit for return shipping, but not to exceed our original invoice shipping charge. All returns must be in new condition, in original packing and accompanied by original invoice. If the item(s) has been installed, or used or ANY of the parts are missing, the item is NOT RETURNABLE and NO CREDIT will be given. No returns on non-cataloged parts or electrical items.

## BACKORDERS

Items temporarily out of stock will be noted on original invoice. Backordered items will automatically be shipped when received. If you wish to cancel the back ordered item(s), call to let us know. **Please note: Standard shipping charges apply to all backorder releases.**

## WARNING

These performance parts have been engineered for high performance and racing applications. They have been tested and used under race conditions. Goodwin Performance disclaims liability for all damages and/or injuries resulting from improper use. We assume no responsibility for products which are incorrectly installed or tuned, nor for any parts these products may affect. It is understood that racing modifications of any form will void the vehicle warranty.

## WARRANTY

Goodwin Performance Inc. makes no warranty and accepts no responsibility or liability for products. Purchaser assumes all liability for any products purchased. Many parts are guaranteed by their manufacturer, and we will pass these guarantees on to the customer.

## CANADIAN DISTRIBUTORS

**Weatherill Performance Products**  
9767 Kennedy Rd  
Markham, Ontario L6C 1N7  
(905) 642-9733

**Fast Enterprises**  
5701 Portage Ave.  
Headingley, Manitoba R4H 1E7  
(204) 895-1727

## BUSINESS HOURS — CST

**Monday-Friday** 8:00 a.m.-5:00 p.m.

**\*Saturday** 8:00 a.m.-12:00 p.m.

\*Depending on show and testing schedules.

## OFF SEASON

**Monday-Thursday** 8:00 a.m.-4:00 p.m.

## TECHNICAL ADVICE

Tech assistance is available during in-season hours Monday thru Friday 12:30 p.m.-4:30 p.m.

## NOTICE • DEALERS

New Dealers welcome. To become a dealer, contact Goodwin Performance for a dealer application. Only approved dealers will receive dealer pricing at the time of order. Initial order amount of \$500.00 is required.

